Report on Public Service Transactions: Feb. 27\textsuperscript{th}-Mar. 12

Total: 702
Borrowing Supplies: 21
Circ: 265
Directional: 96
Ready Ref: 53
Reserves: 39
Technology: 63
Reference: 165

Reference—Sources Used

<table>
<thead>
<tr>
<th>Sources Used</th>
<th>Number of Submissions</th>
<th>% of Overall Submissions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Discover</td>
<td>66</td>
<td>29.46%</td>
</tr>
<tr>
<td>Subject-specific database</td>
<td>9</td>
<td>4.02%</td>
</tr>
<tr>
<td>LibGuides</td>
<td>15</td>
<td>6.70%</td>
</tr>
<tr>
<td>Library website</td>
<td>48</td>
<td>21.43%</td>
</tr>
<tr>
<td>Google</td>
<td>12</td>
<td>5.38%</td>
</tr>
<tr>
<td>TRU website</td>
<td>24</td>
<td>9.28%</td>
</tr>
<tr>
<td>- Other -</td>
<td>19</td>
<td>8.45%</td>
</tr>
<tr>
<td>OPAC</td>
<td>34</td>
<td>15.18%</td>
</tr>
<tr>
<td>Total</td>
<td>224</td>
<td>100.00%</td>
</tr>
</tbody>
</table>
Transactions by Day of Week:

- Monday: 170
- Tuesday: 114
- Wednesday: 159
- Thursday: 97
- Friday: 90
- Saturday: 50
- Sunday: 22

Transaction Type by Day
Number of Transactions by Hour of Day

![Bar chart showing the number of transactions by hour of the day across different days of the week. The x-axis represents the day of the week (Sunday to Saturday), the y-axis represents the count of transactions, and the bars correspond to different hours of the day from 08:00 to 20:00.]
Reference Transactions by Weekday

Monday: 48
Tuesday: 27
Wednesday: 27
Thursday: 19
Friday: 24
Saturday: 13
Sunday: 7

Reference Questions by Day of Week
Reference Questions by Hour of Day

![Bar chart showing the number of reference questions asked by hour of day. The peak is around 14:00 (2:00 PM) with a decline afterward.]